

City of Woodstock Summer Concert Series

Frequently Asked Questions

“This information is subject to change at any time.

Please visit www.WoodstockParksandRec.com

for updates before heading out to any event.”

1. Can we set up our chairs early?

- a. Chairs are **not** allowed to be put out in the park until **after 6 AM on the day** before the concert.
- b. Chairs placed in the park earlier than 6 AM the day before the concert, will be removed and placed in a non-secure holding area on site until Monday morning at 8 am at which time they will be determined to be abandoned and will be discarded.
- c. The amphitheater is located in an open park. We are not responsible for anything left in the park either prior to, during, or after the show.
- d. Chairs may be moved and/or blocked for production and concession load in. We are not responsible for chairs that have been moved by members of the public.
- e. **Tarps, blankets, plastic, and towels are NOT allowed on the ground or staked into the ground and will be removed.**
- f. Lawn chairs, beach chairs, bag chairs are allowed.
- g. Roped off areas will be taken down.

2. What is not allowed at the Park? * These items will be removed.

- a. Chairs are **not** allowed to be put out in the park until **after 6 AM on the day before** the concert.
- b. * Chairs placed in the park earlier than 6 AM on the day before the concert, will be removed and placed in a non-secure holding area on site until Monday morning at 8 am at which time they will be determined to be abandoned and will be discarded.
- c. No saving large areas with ropes, caution tape, tarps, blankets, etc. Individual chairs only.
- d. * **No PLASTIC, BLANKETS, TOWELS or TARPS at all.**
- e. * No stakes, staples, or nails in the ground.
- f. * No tents of any kind
- g. No smoking or vaping outside of designated areas. No use of illegal drugs
- h. No glass bottles or containers!
- i. No large coolers.
- j. **All tables are prohibited.**
- k. No sitting or standing in/on aisle ways, stairs, and walls.
- l. No helium filled balloons, or flags of any kind.
- m. No large shade/patio umbrellas. Handheld umbrellas are not allowed during the show.
- n. Anything that detracts from the entertainment value of the show to other participants is not allowed.
- o. No drones, laser pointers, recording devices, bullhorns, or noisemakers.
- p. No fireworks, confetti, flying objects such as, but not limited to, projectiles, beach balls, Frisbees.
- q. **No pets** except as aids to persons with disabilities.
- r. No skateboards, bikes, or inline skates.
- s. Personal property that is a potential hazard to others is not allowed.
- t. No fires, open flames, charcoal/gas barbecue grills, fuel powered lanterns, camping, hammocks, and “tailgating”.
- u. No littering, gambling, loitering, picketing, or soliciting.
- v. Pamphlets, inserts, advertising matter, political handbills or the like are not allowed.
- w. No solicitation of goods and services.
- x. Drunken or unruly behavior will not be tolerated, and guests may be escorted from the park by staff personnel and/or police. You may be asked to leave the premises for failure to follow rules. Please report problems to police or park personnel.
- y. Any other items, not limited to this list, will be based on staff discretion.

3. What is allowed at the Park?

- a. Food, beverages, and small coolers are permitted.
- b. Strollers and wagons for small children.
- c. Camping Chairs / Bag Chairs / Beach Chairs.
- d. All coolers, bags and picnic baskets are subject to search.
- e. Service Animals accompanying persons with disabilities.
- f. Smoking/vaping in designated areas only.

4. What time does the show start?

- a. The opening band starts the show at 7:30 pm. The headliner comes on at 8:30 pm.
- b. Some shows do not have an opener, but usually include an intermission.
- c. The amphitheater is open from 6 am until 11 pm.
- d. Potential rain may delay start of concert or a pause in the concert.
- e. Check website for updates www.WoodstockParksandRec.com.

5. What about tables, chairs, tents, umbrella's or tarps?

- a. Lawn chairs, beach chairs, and bag chairs are allowed.
- b. **We do not reserve areas or tables.**
- c. Plastic tarps, blankets, and towels are NOT allowed *on* the ground or *staked into* the ground; they will be removed.
- d. No tables of any kind, large patio umbrellas, or tents; they will be removed.

6. Are tables available to rent, reserve or purchase at the concert?

- a. No, the tables in the reserved section of the amphitheater are for the Presenting, Platinum and Gold Level Sponsors of the Woodstock Summer Concert Series.
- b. See website for sponsorship information www.WoodstockParksandRec.com

7. Where are the concerts held?

- a. They are held at the Northside Hospital-Cherokee Amphitheater at The Park at City Center in downtown Woodstock.

8. What is the address for the amphitheater?

- a. It is located at 101 Arnold Mill Rd., Woodstock, GA 30188 (at the corner of Main St. (Hwy 5) and Arnold Mill Rd.)

9. Is there a charge for the concert?

- a. No, this is a free event meant to bring the community together for an evening of fun.

10. Do we need tickets to get in?

- a. No tickets are needed, and the park is open to everyone.

11. What time should we arrive?

- a. The show starts at 7:30 pm. For best seating, arrive early. The amphitheater is in an open park.
- b. Chairs can be put out after 6 AM on the day before the concert, any earlier, and they will be removed and placed in a non-secure holding area on site until Monday morning at 8 am at which time they will be determined to be abandoned and will be discarded.
- c. Chairs may be moved and/or blocked for production and concession load in. We are not responsible for chairs that have been moved by members of the public.
- d. Plastic, blankets, tarps, and towels are NOT allowed *on* the ground or *staked into* the ground and will be removed.
- e. We are not responsible for anything left in the park either prior to, during, or after the show.

12. Can I bring my pet?

- a. No, pets are ***not*** allowed during events at the amphitheater, **except as aids to persons with disabilities.**

13. Is there food available?

- a. Yes, food vendors are on site and restaurants are within walking distance of the park.

14. Can I bring my own cooler?

- a. Yes, you may bring your own food and beverages.
- b. No large coolers.
- c. **NO GLASS CONTAINERS.**

15. Is alcohol allowed at the amphitheater?

- a. There are several sites throughout the park that will have beer, wine, and pre-mixed margaritas available for sale to those over 21 years of age with ID.
- b. You may also bring your own if you are 21 years of age or older.
- c. **No glass containers allowed.**
- d. All vendors will have soda, water, and other beverages available as well.

16. Is smoking or vaping allowed?

- a. Smoking/Vaping allowed ONLY outside the facility or by the portable restrooms on the upper and lower levels of the park.
- b. Please use containers to extinguish and dispose of cigarette butts.

17. Can I bring a gas or charcoal grill?

- a. Grills are not allowed.

18. Where do we park?

- a. Public parking is available at Chattahoochee Technical College and at the City Center parking lot.
- b. Check the Downtown Woodstock Parking Map for additional locations.
- c. The lower level of the park is reserved for Sponsors with proper parking passes, and handicap accessible spots for those with proper permits.
- d. Please use designated crosswalks to get to and from the park and amphitheater.

19. Will FREE shuttles to the amphitheater be available?

- a. Yes, see Concert Transportation section of the website for details.
- b. Shuttles run continuously from three locations
 - I. Route #1 Northside Cherokee Medical Offices Parking Deck at 900 Towne Lake Parkway
 - II. Route #2 Woodstock City Church at 150 Ridge Walk Parkway
 - III. Route #3 Little River Elementary School at 3170 North Trickum Road.
- c. Shuttles run from 5 pm until the last run at 11:45 pm.
- d. Be sure you are in line at the park before the last pick up at 11:45pm.

20. Is there an Uber and Lyft drop off/pickup area?

- a. Yes, it is in the City Center parking lot located at 8534 Main Street at Towne Lake Parkway.

21. Where is handicap parking?

- a. Handicap parking is located on the lower level of the park.
- b. Parking attendants will direct you to available spaces.
- c. You must have authorized handicap parking tag, sticker or hanging sign in your name.

22. Is there a pavilion on site?

- a. No, it is a completely outdoor venue.

23. Do you have children's activities?

- a. Yes, there is Kid's Area on the upper level of the park at the gazebo.
- b. Face painting and balloon animals sponsored by Momentum Church and an inflatable sponsored by Chrisally Events.

24. Where would I find first aid if necessary?

- a. The Woodstock Fire Department will have a first aid station on the lower level hill next to the Arnold Mill Road pedestrian entrance. Look for the Fire Department's red tent. You can also ask any of the staff for assistance.

25. Is there an ATM on site?

- a. No, there is one across Arnold Mill Rd. at Copper Coin Coffee Shop and another ATM further south on Main St. at the Bank of the Ozarks branch, just 4 blocks south of the park.

26. Lost & Found

- a. Any chairs or coolers left behind after a concert will be left in place until Monday morning at 8 am at which time they will be determined to be abandoned and will be discarded.
- b. We are not responsible for anything left in the park before, during, or after an event.
- c. Please be aware that the amphitheater is located in an open park.
- d. For misplaced/lost items call 770-592-6000 ext. 1951 or 1952. Or e-mail mstockdale@woodstockga.gov

27. Do you have souvenirs?

- a. Yes, concert series t-shirts are available at the Parks and Recreation tent next to the stage.
- b. The bands will often bring their own merchandise including cd's and t-shirts.

28. What if it rains?

- a. It is a rain or shine event, unless inclement weather rolls in.
- b. Check our website or Facebook page for delays or cancellations www.WoodstockParksandRec.com
- c. You can bring personal sized umbrellas, but they must be taken down as soon as the concert begins.
- d. Every effort will be made to put on the show including a delay in starting or pause in the show due to rain.
- e. We will plan for the show to go on as usual until then.

29. How can I find out more about the bands?

- a. Click on any of the bands from our website at www.WoodstockConcertSeries.com and it will link you to theirs.